

T.E.A.D. Equestrian Association for the Disabled

8360 Leeming Road East, RR #3, Mount Hope, Ontario LOR 1W0 Email: troton@tead.on.ca Phone: 905-679-8323 ext. 226

ADMISSIONS POLICIES

To be completed prior to the spring session or the start of first session registered for, whichever comes first.

Please read the following conditions carefully and initial each item:

- <u>Class Cancellations</u>: Make up classes, credits or refunds will be offered where TEAD is the cause of the cancellation. TEAD is unable to offer makeup classes, credits or refunds for classes cancelled due to inclement weather or for classes you are unable to attend. _____(initial)
- 2. Absences and Cancellations: Please report absences by calling 905-679-8323, ext. 226, or email troton@tead.on.ca. Instructors cannot check emails once they have gone to the arena so, please call in as far ahead as possible. For information regarding cancellations and payments please refer to the payment /refund/ cancellation policy below which can also be found at www.tead.on.ca. (initial)
- 3. <u>Footwear Policy</u>: For your own safety no one is permitted to enter the barn or arena wearing open toe or heel shoes such as sandals, flip flops, crocs or clogs. _____(initial)
- 4. Dress code policy: Riders must wear long pants, close toed shoes or boots (no crocs or keens) & a jacket with a working zipper. ASTM helmets are provided. Gloves are recommended during inclement weather
- 5. <u>Weight Limit:</u> The <u>maximum rider weight limit is 170lbs</u>. This is for the safety of our riders, volunteers & horses ______(initial)
- 6. Non-Smoking Policy: There is NO SMOKING ANYWHERE on the TEAD property. (initial)
- 7. No dogs permitted on the property- Please leave your dogs at home-barking dogs left in your car can spook the horses and pose a safety risk to our riders. ______(initial)
- 8. <u>Help us to prevent the spread of disease by keeping clothes & footwear you have worn at other barns away</u> <u>from T.E.A.D.</u> (*initial*)
- <u>Payment/Refund/Cancellation Policy:</u> (initial)
 Please note changes in our payment/refund/cancellation policy that are necessary so that TEAD can continue to offer programs ongoing. We appreciate your support.

-All accounts must be paid in full prior to participating in any activity at TEAD. Dishonoured cheques are subject to a \$25.00 fee and must be replaced prior to participation in the program. Other failed payments will result in a \$10.00 fee.

-Fees are for an individual to attend a full session of lessons in the designated section of the riding season. There are no partial sessions for individuals.

-Due to costs incurred by TEAD, no refunds will be made after program starts.

-The balance of fees are due no later than 15 days prior to the start of the scheduled session. If the balance is not received by this date, admission will not be permitted and the spot will be offered to the next person on the waiting list.

-If after the balance is paid, and prior to the start of program, illness or injury prevents the registrant from participating in the riding session, TEAD will work with the individual/family/caregiver to transfer the participant to a different session.

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March 2023